



# Native Child and Family Services of Toronto

Native Child and Family Services of Toronto is an Aboriginal, community controlled multi-service agency. Our mission is to provide support, ensure safety and enhance the quality of life for Aboriginal families, children, and youth within the greater Toronto area. Our agency works within a holistic framework, which builds on individual and family strengths, and engages clients as partners in identifying issues and their solutions.

## Developmental Services Worker

Classification: Regular Full-Time

Hours: 35 hours/week

Location: Toronto

Wage: \$49,883-\$72,320

**NCFST is committed to staffing a workforce representative of the Aboriginal population we serve. We encourage First Nations, Metis and Inuit applicants to apply and to please self-identify in their cover letter.**

### Position Summary

Under the direction of the Supervisor, Healing Team, the Developmental Services Worker will be responsible for implementing and providing services that combine cultural and mainstream models of healing to families, youth and children. This will involve identifying and conducting child and family assessments for children and families who are experiencing behavioural, psychological and emotional difficulties. In addition, the Developmental Services Worker will be responsible for overall case management, liaising and consulting with internal and external resources, preparing and facilitating various individual and group programs and providing resources for youth who have developmental disabilities and/or for parents of children who have developmental disabilities.

### Responsibilities

- Formulating concrete case management and therapeutic goals and objectives and identifying appropriate internal and external resources to meet identified needs
- Inputting reports and statistical data into the database, providing on-going case management, crisis intervention, individual and group counselling and ensuring quality of service to clients through collaboration with all service providers
- Responding to requests for agency information, case consultations, community public relations, attending meetings in the community including home visits
- Accountable for ensuring all requests for services are processed in a caring and professional manner consistent with NCFST's established standards, policies and procedures
- Providing workshops to staff on various developmental issues
- Facilitating support groups for parents
- Ability to work flexible hours, including evening work
- Other duties as assigned by Supervisor or Manager

### What we are looking for:

- A professional/ university degree in the human services field or an equivalent combination of education and experience working with Aboriginal people
- Knowledge of contemporary off reserve Aboriginal realities, particularly as they relate to developmental disabilities, teen and children programming is required
- Well-developed oral and written communication skills
- Ability to work within a team approach to service delivery
- Ability to prioritize and organized multiple demands
- Strong clinical skills
- Program development skills
- Computer skills for data management
- Demonstrated understanding, and commitment to, integrating the Native Child and Family Services of Toronto Mission and values in to practice, service and relationships
- Demonstrated understanding of workplace Health and Safety practices and understanding of an employee's responsibility under current legislation
- Ability to work effectively with all levels of staff, to maintain effective communication and working relationships, demonstrating strong interpersonal skills, tact, sensitivity and build strong internal relationships

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If you are interested in this job opportunity, please apply by email on or before **January 23, 2020** to [hrnfcst@nativechild.org](mailto:hrnfcst@nativechild.org) quoting reference number **#20-01-10**.

We are committed to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank you for your interest, however, only those applicants selected for an interview will be contacted.

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30 College Street, Toronto, Ontario M5G 1K2

Telephone: (416) 969-8510 • Fax: (647) 258-8980 • Web: [www.nativechild.org](http://www.nativechild.org)



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